

ACCESSIBILITY INFORMATION

for

Guests visiting

Concordia Studios and Eco-tents

at



Transportation

- Airport (340-776-5631)
 - Passenger needs to contact airline to confirm details and advise the airline that they will need the wheelchair lift
 - Delta (800-221-1212), United (800-241-6522) and US Airlines (800-622-1015) have a contract with the airport to use the new lift
 - American Airlines (800-474-4884) has their own wheelchair lift
- Dial-A-Ride St. Thomas (776-1277) from the airport
 - \$30 one time membership fee no additional cost after that
 - One person may ride with at no additional cost, but any more pay a regular taxi fare for the ride
 - Requires at least 24 hours notice for airport pickup to ferry
 - Traveler may fill out registration forms and pay upon arrival
- Dial –A-Ride St. John (693-7600)
 - St. John Community Foundation (693-9410)
 - Dean Thomas – driver – (643-7335) or at Human Services Bldg. (776-6334)

- Services available for anybody 65 + and with any disability
 - Requires 24 hour notice (but because it's such a small island he can sometimes accommodate people with less notice)
 - Charges half of the basic taxi charge
 - Offers island tour – not sure about price at the moment
 - Wheelchair ramp isn't currently working properly, but expects to have a new bus with working wheelchair ramp within one month (end of June)
- Rent a car and ride the barge over
 - No modified vehicles, but Hertz (774-1879) has vehicles which allow travelers to bring their own hand controls
 - Hertz will not allow travelers to take vehicles to St. John
 - Avis (774-1468) and Budget (776-5774) say that it's OK to take vehicles to St. John on barge
 - Avis clarifies that travelers take their vehicle to St. John at their own risk, no roadside assistance on St. John
 - Barge runs from 6:15AM-7PM every half hour but is subject to change. Call 779-4000 for updated schedule.

- St. John Taxis (Dispatcher: 693-7530)
 - None of the taxis are specifically equipped to accommodate persons with disabilities, however they will make it work
 - Sometimes it is easier for a person with wheelchair/limited mobility to ride in one of the smaller taxis, more room to maneuver
 - No problem transporting wheelchair
 - Traveler with disability can go on a taxi tour and taxi association is happy to keep the wheelchair with them in the park until they return

- Sidewalks
 - All the way from mongoose junction, right at the post office, past the ferry, and left to Wharfside has decent sidewalk
 - Side road that goes straight past post office to the bank has some sidewalk on same side of road as Joe's Diner
 - Road up past lumberyard is too steep
 - Road up past Woody's and La Tapa has some uneven sidewalks

Accessible Beaches

- Wheelchair accessible locations (VI National Park, Beaches and Resort Facilities)
 - Virgin Islands National Park (776-6201 ext. 238)
 - **Cinnamon Bay** (776-6330)
 - Most campsites accessible
 - One unit (cottage 1) and one tent specifically accessible
 - Bathrooms and showers accessible
 - Beach is accessible (kayaking is a possibility, see Cinnamon Bay Watersports)
 - Amphitheatre is accessible
 - **Hawksnest**
 - Picnic areas are accessible
 - Accessible bathrooms
 - **Trunk Bay** (693-8570)
 - Accessible picnic areas
 - Beach wheelchair available from lifeguard
 - More Beaches
 - Big Maho Bay
 - Francis Bay (handicap parking)
 - Lameshur Bay
 - Resort Facilities
 - Caneel Bay Resort (776-6111) – restaurants, beach, store and restrooms
 - Westin Resort (693-8000) (Great Cruz Bay)- parts of beach, restaurants and restrooms
- No trails currently accessible, however the National Park is currently in the process of developing wheelchair accessible trails at Francis Bay and Cinnamon Bay.

Activities/Watersports

○ Cruz Bay Watersports (776-6234)

- Boats dock and depart from the Westin which is accessible
- They can get a person with wheelchair on any of their boats, this will be a challenge, but they can make it happen, the determining factor for which trips they want to go on will be a case by case evaluation of the trip and the persons mobility and activity level
- Trips on Island Spirit are best for persons with disability, ½ day snorkel trips and sunset sail
- Mention special needs when booking the trip

○ St. John Activities Booth (776-6450)

- Two sailboats he works with that would be preferable for a person with a disability – trips to Jost Van Dyke, BVI or any of the day sails
 - Trip to Jost Van Dyke, BVI is 1 ½ hour sail and includes lunch
 - Trips depart everyday and are very interactive

- Many boat charters include lunch
- Recommends \$25 taxi tour

○ Cloudbreak Charters (244-5592)

- They can get somebody on board, depart from National Park dock
- Not well equipped for it, would take several people to accomplish getting a person with very little to no mobility on board
- Wouldn't let them get in the water because of difficulty getting person back into the boat
- Can probably only accommodate on person with wheelchair at a time

○ LowKey Watersports (693-8999)

- They can accommodate persons with disabilities on dives/snorkels on a case by case basis
 - Requires physicians release, handfins (depending on nature of disability), and basic comfort in an aquatic environment
 - Physicians release is required for all non-certified divers, not just divers with a disability
 - Price is dependent on nature of disability and demands on staff

- **LowKey Watersports**
(continued)
- to safely and properly accommodate
- Cases of limited mobility, they can arrange for special pick up at the National Park dock
 - Still requires for them to be able to step up and down from dock
- **Arawak Expeditions** (693-8312)
 - Able to accommodate disabilities on case by case basis
 - Trips range from day trips (a couple hours) to 3-5 days of kayaking and camping
 - Depart directly from beach
- **Cinnamon Bay Watersports** (776-6330)
 - No problem getting to the beach, but getting to watersports could be a challenge
 - They can accommodate persons with disabilities, however they wouldn't recommend kayaking for a person who hasn't kayaked before
- Case by case evaluation
- **Gone Ketchin'** (340-714-1175)
 - They are able to accommodate persons with wheelchair, on the boat they can't be in their wheelchair, but would need to sit in a seat and fish
 - No ramp, they will assist in getting person from dock into boat, can (and have in the past) carry person onto boat
 - Pick up from National Park dock
- **Maho Bay Watersports Center** (776-6226)
 - Specialize in accommodating all levels on dives and snorkeling
 - Enter from shore at Big Maho Bay next to North Shore Road to be picked up by their boat
 - Gear rental for scuba and snorkel

Shopping

Shopping Cruz Bay

- (Shops are continuously opening and closing. Call Wharfside or Mongoose for most current store information)
 - **Wharfside Village** (340-693-8210)
 - Lower level shops accessible with one step to enter
 - Into the Blue, Unique Art from St. John (777-1489)
 - Cruz Bay Clothing Company (693-8686)
 - Wild Thyme Boutique (776-9453)
 - Low Key Watersports (693-8999)
 - Freebird (693-8625)
 - Shae Designs (776-0669)
 - She Sells Sea Shells (776-0669)
 - Dreams and Dragonflies (779-4212)
 - Verace (693-7599)
 - Lower level, but no steps
 - Silver Iguana (777-9086)
 - Two steps, small space
 - Turquoise Turtle (714-2696)
 - **Mongoose Junction** (340-779-4566)
 - Accessible from side parking lot in front by Hurricane Alley
 - Hurricane Alley (776-6256)
 - Friends of the Virgin Islands National Park (779-4940)
 - Accessible by ramp from side parking lot
 - Fabric Mill (776-6194)
 - **Columbian Emeralds International** (693-0382)
 - Two steps, small space, but employee says it's maneuverable
 - Very accessible, wide doorways, lots of space inside, no steps
 - St. John Spice (693-7046) – 20 steps
 - St. John kids (776-2828) – 20 steps
 - 1st Stop Convenience Store (777-7867)
 - no steps, but kind of narrow paths
 - Pink Papaya (693-8535)– 3 steps
 - Sally's Tropical Clothing (715-0122) – 3 steps
 - Connections (776-6922) – ramp
 - Fresh Produce – 7 steps
 - St. John Editions (715-4010) – 6 steps

- R & I Patton Goldsmithing (776-6548)
- Chapare (779-4309)
- Mongoose Junction** (continued)
 - Little Planet (776-6638)
 - Sugar Birds (776-6909)
 - Caravan Gallery (779-4566)
 - 20 steps from side ramp
- Accessible from rear parking lot
 - Sea Leathers and Antique Jewels (777-6850)
 - Nell (715-4010)
 - Club Cigar II (714-2477)
 - Best of Both Worlds (693-7005)
 - Two steps from rear parking lot
 - Bamboula (693-8699)
 - 6 steps from rear parking
 - Island Fancy (776-6940)
 - 6 steps from rear parking
 - Cluttered, small space which could hamper maneuverability
 - Bajo el Sol Gallery (693-7070)
 - 20 steps from rear parking
- Bougainvillea (693-7190)
 - 6 steps
 - Wide doorways and lots of room for maneuvering
- Big Planet (776-6638)
- **Marketplace** (776-6455)
 - Elevators provide access to all three levels
 - Starfish Market (779-4949)
 - Starfish Gourmet and Wines (715-3663)
 - Kaleidoscope Video (715-0880)
 - Nest (715-2552)
 - Chelsea Drugstore (776-4888)
 - The Mail Centre (714-7250)
- Dolphin Market (776-5322)
 - 10 steps
 - Ramp from in front of St. John Eye Care
- Coral Bay Jewelers (776-6167)
 - 3 steps
- Captain's Corner (776-6284)
 - 5 steps
- Bayside Mini Mart (779-4011)
 - Wide entrance, but no parking and no sidewalks on that street

Shopping Coral Bay

- Love City Mini Mart (693-5790)
 - Small step at entrance, narrow aisles
- Coral Bay Caribbean Custom Clothing (CCCC) (779-4047)
 - No steps (across from Skinny Legs), wide aisles
- K2 Video (715-0880)
 - 12 steps up
- Jolly Dog (693-5900)
 - 1 step down, gravel entrance (same plaza as Skinny Legs)
- Aqua Bistro Mall (776-5336)
 - Includes restaurant/bar ground level and various shops up 1 flight of stairs
- Estate Concordia Preserve (693-5855)
 - Concordia Store with groceries and snacks at ground level

Eating Out

Restaurants in Cruz Bay

Wharfside Village

- Cruz Bay Pizza Co. (776-0404)
 - Small step up and high bar for ordering, but lower tables are available outside for dining
- High Tide Bar and Seafood Grill (714-6169)
 - Small step up to enter
- Mojo Café (776-8399)
 - Order at counter outside, low outdoor tables for dining
- Waterfront Bistro (777-7755)
 - Easy access, wide entrance/paths
- Beach Bar (777-4220)
- Paradise Café (779-4810)
- Banana Deck (693-5055) – 30-40 steps depending on which level you sit
- Fish Trap (693-9994)
 - No steps and wide, maneuverable walkway
- Sogos (779-4404)
 - Ramp and open space

- Doorway a little narrow, but owners say it's not an issue
- Da Livio Ristorante Italiano (779-8900)
 - 3 steps
- The Lime Inn (776-6425) – 7 steps
- J-J's Texas Coast Café (776-6908)
 - Two steps and seating available in the courtyard
- Joe's Diner (776-6888)
 - Tiny ramp or two small stairs
- Margarita Phil's (693-8400) – 6 steps
- Morgan's Mango (693-8141)– 18 steps
- Pampa (776-6799)– 7 steps

Mongoose Junction

- Accessible from rear parking lot
 - Sun Dog Café (693-8340)
 - Order at booth and sit outside
 - Gecko Gazebo (693-8340)
 - No steps, close to parking lot, high bar
 - Paradiso (693-8899)
 - Direct path from parking
- Accessible from ramp on side parking lot
 - Deli Grotto (777-3061) – two steps from side ramp
 - Ocean Grill (693-3304)– two steps from side ramp
- Tap Room (998-1333)

- Several sets of stairs totaling over 20 steps

Marketplace (Starfish Market)

(elevator available for all restaurants in mall)

- Baked in the Sun (693-8786)
- China Shack (715-4998)
- Happy Fish Sushi and Martini Bar (776-1717)
- Satyamuna Restaurant (774-3663)

Cruz Bay

- Tamarind Court (776-6378)
 - Courtyard open and accessible for dinner although the surface may be hard to move a wheel chair on
- Rhumb Lines (776-0303)
 - Ramps into both entrances, but there is one 4 inch step from one part of the restaurant to the other that would be necessary to cross to get to bathrooms
- ZoZo's Restaurante (called 693-9200) –Gallows Point
 - Up two flights of stairs, approx. 20 steps
- Chateaux Bordeaux (only called, not confirmed 776-6611)
 - No steps from parking lot

Restaurants in Coral Bay

- Aqua Bistro (776-5336)
 - No steps from parking lot
 - Ramp to bathroom
- Café Concordia (693-5855)
 - No steps from parking lot
 - Outdoor dining with ocean view
- Donkey Diner (693-5240)
 - Front entrance has 7-9 steps
 - Path to alternate entrance is covered with gravel
 - 1 step up to booth tables, some picnic tables outside
- Shipwreck Landing (693-5640)
 - No steps from parking area
- Skinny Legs (779-4982)
 - Gravel entrance (1 step), but they have a ramp
- Sputnik II (776-6644)
 - 3 steps up to large patio (same plaza as Donkey Diner)

Other Services on St. John

- Accessible Public Restrooms
 - Across from Post Office, next to Taxis.
 - Mongoose Junction, a few steps up from the street.
- Banks
 - First Bank, Cruz Bay (776-6881)
 - Handicap parking, no steps
- Churches
 - St. Ursula, Cruz Bay (693-8580)
 - No steps from street, but difficult to get to unless by car
 - Emmaus Church, Coral Bay (776-6713)
 - Very steep driveway, not maneuverable by wheelchair
 -
- Medical Services
 - Morris F. de Castro Health Clinic (776-6400)
 - Provide women's health services, mental health services, immunizations, and house EMTs 24/7
 - In case of an emergency they have an emergency boat, they can get to Red Hook in approx. 10-15 min., EMTs will meet the boat there and transport person to hospital in Charlotte Amalie
- Agencies/Organizations in Virgin Islands (visit <http://www.nichcy.org/stateshe/vi.htm>)

IMPORTANT NOTE: This information is current as of January 1, 2009. We attempt to update as changes occur but strongly recommend that you call the numbers listed to confirm current services and times.

To help us provide accurate guidance we appreciate hearing from you when you use accessible services in the Virgin Islands. Please email your comments, recommendations and concerns to maggie.day@maho.org. Thank you.